

- **Can I be prosecuted if I pay the Penalty Notice but my child is still missing school?**

Not for the period included in the Penalty Notice – payment discharges your liability in this respect. However it may be the case that a prosecution might be considered for further periods of poor attendance not covered by the Notice, depending upon the circumstances. If this is an issue, it is vital that you work closely with your child's school and support agencies such as an Education Welfare Officer.

- **Can I get help if my child is not attending regularly?**

Yes, Durham Local Authority (LA) and your child's school will give you advice and support if you need to secure an improvement in your child's attendance. It is very important that you speak with your academy's attendance officer or with an Education Welfare Officer within the ONE Point Service at the earliest opportunity if you have any worries at all about securing your child's attendance.

For help with attendance, contact an Education Welfare Officer by telephoning the One Point Service on 03000 261111. Some Academics / Free Schools do not have an Education Welfare Officer in the ONE Point service, if this is the case, you should contact your school's attendance officer on the general number for your school.



## Penalty Notices to Address Poor Attendance at School

### Advice to Parents and Carers

### Children and Adults Services 2013

Please ask us if you would like this document summarised in another language or format.

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